Lesson Payment & Refund Policy

Purpose

The Birdie Club UAE is committed to providing a fair, professional, and enjoyable environment for all members. This policy outlines the payment and refund policy for lessons to ensure clarity, fairness for all.

Payment Method

- All payments must be made through the official Birdie Club website: thebirdieclubuae.com.
- Payments are received in AED. Both local and international card payments are accepted.
- Full or partial payment is required to secure your place in lessons with The Birdie Club.
- Payment links can be generated and shared directly with existing members. Payment must be received within the specified time-frame provided. Failure to complete payment within this time-frame will result in your space being cancelled.

Payment Plans

- **New members:** Full payment is required at the time of booking. Payment plans are not available for new members.
- **Existing members:** Lessons may be paid in up to two instalments, arranged directly with The Birdie Club. Full payment must be received no later than the date provided.

Payment breakdown

- Payments for lessons cover the lesson programme fees and applicable transaction charges.

Lesson Refund Policy

Please note that once payment has been received for lessons with The Birdie Club, it is **non-refundable** and **may not** be transferred to any future programme.

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The booking may be transferred to another individual, provided they are not already registered with The Birdie Club (applicable to both venues).

Bereavement and Medical Exceptions

Lessons are non-refundable; however, exceptions may be considered in special circumstances.

- If you are unable to attend due to medical reasons, a valid medical note must be provided.
- In the event of family bereavement, please notify The Birdie Club as soon as possible.

Lesson Locations

Please note that lessons are location-specific. Bookings and payments apply only to the selected location and cannot be transferred or used at other locations.