

Birdies and Beyond Trips Terms and Conditions

Purpose

The Birdie Club is committed to delivering high-quality, thoughtfully hosted golf experiences through its Birdies & Beyond trips. This policy outlines the payment, cancellation, and replacement terms to ensure clarity and fairness for all participants.

Payment Method

- All payments must be made through the official Birdie Club website: thebirdieclubuae.com.
- Payments are received in AED. Both local and international card payments are accepted.
- A deposit or full payment is required to secure your place on a Birdies & Beyond experience.

Payment & Confirmation

- Payment of the required deposit confirms your place in the trip. An invoice for the remaining balance will be issued.
- Balance payments must be made by the stipulated date.
- Participants wishing to make full payment upfront may do so by contacting The Birdie Club directly.
- Failure to pay the remaining balance by the stated deadline may result in the forfeiture of your place, and The Birdie Club reserves the right to offer the space to another participant. Any deposit paid will remain non-refundable.

Payment breakdown

- Payments for Birdies and Beyond trips, include everything listed on the product description. The Birdie Club also reserves the right to make minor amendments to the itinerary if required, including timings or logistics, while ensuring the overall experience remains as described.



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Cancellation, Refund & Replacement Policy

All deposits are non-refundable.

If you are unable to attend a Birdies & Beyond experience after booking, it is the joint responsibility of the participant and The Birdie Club to find a suitable replacement. Participants on the waiting list will be given first refusal for any spaces which become available.

If a replacement participant is confirmed, payments may be transferred accordingly. Any financial arrangements relating to this transfer are the responsibility of the individuals involved. This is not the responsibility of The Birdie Club.

If no replacement is secured, all payments made (including the deposit and any balance paid) are non-refundable, and the full cost of the trip remains payable by the original booking participant.

Birdies & Beyond - Minimum number not reached

The Birdie Club reserves the right to cancel any Birdies & Beyond trip if the minimum number of participants is not met. In this instance, all payments made will be refunded, less any non-refundable deposits or charges already paid to hotels, golf clubs, or third-party suppliers.

Bereavement and Medical Exceptions

Birdies & Beyond experiences are non-refundable; however, exceptions may be considered in exceptional circumstances such as medical issues or family bereavement.

Supporting documentation may be requested. Any decision regarding refunds or credits is made at the sole discretion of The Birdie Club, and there is no guarantee that a refund or credit will be issued. Where approved, any refund or credit details will be communicated directly.

Destination-Specific Terms

Please note that Birdies & Beyond experiences are destination-specific. Bookings and payments apply only to the selected experience and cannot be transferred to alternative trips or destinations.



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